

Oldham Integrated Community Equipment Service Privacy Notice



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What this privacy notice is for

Our core data protection obligations and commitments are set out in the MioCare Group primary privacy notice at https://www.miocare.co.uk/about/data_protection/

This notice provides additional privacy information for the Oldham Integrated Community Equipment Service (ICES). The MioCare Group handles your personal data to facilitate the provision of equipment for your needs. This service is commissioned by Oldham Clinical Commissioning Group (CCG) and Oldham Council and you can find more about how your personal data is handled below:

https://www.miocare.co.uk/about/data_protection/

www.rosscare.co.uk/privacy-notice-wheelchair-community-equipment-service-users/

www.oldhamccg.nhs.uk/AboutUs/HowweuseyourInformation/tabid/1376/Default.aspx

www.oldham.gov.uk/info/200148/data_protection_and_freedom_of_information/2078/oldham_council_privacy_notice/1

Updating our privacy notices

We may update or revise our privacy notices at any time so please refer to the version published on our website for the most up to date details.

What we use your information for

We (Oldham ICES through our service provider, Ross Care) collect your personal information to facilitate delivery/collection/servicing, clinical reasoning provided by the prescriber and history of equipment provided to you through the equipment service) for the following purposes:

- To facilitate delivery, collection or servicing of equipment
- To maintain an accurate record of the equipment you have on loan to you including service history for the information of health and social care staff involved in your care and
- To meet health and safety obligations

What categories of personal information we use

Personal information can be anything that identifies and relates to a living person. This can include information that when linked with other information, allows a person to be uniquely identified. For example, this could be your name and contact details.

The law treats some types of personal information as ‘special’ because the information requires more protection due to its sensitivity. This information consists of:

- Racial or ethnic origin
- Sexuality and sexual life
- Religious or philosophical beliefs
- Trade union membership
- Political opinions
- Genetic and bio-metric data
- Physical or mental health
- Criminal convictions and offences

In order to carry out these purposes we collect and obtain the following personal information:

Category of personal data	Special/ Sensitive
Personal details (e.g. name, address, contact details)	
Date of birth	
Physical or mental health	Yes
Lifestyle and social and housing circumstances	
Education details	
Advocate/family members/next of kin details	

Legal basis for processing

The legal basis for processing and or sharing your personal information includes, but is not limited to:

- Legal obligation
- Vital interest

Examples of legislation that support this are listed below:

- Care Act 2014
- NHS Act 2006
- Children Act 1989
- Chronically Sick and Disabled Persons Act 1970
- Health and Safety legislation

If you fail to provide certain information when requested, we may not be able to perform the support required or we may be prevented from complying with our legal obligations.

Information sharing/recipients

We may share personal information about you with the following organisations/types of organisation:

- Ross Care, our service provider
- CCG
- Health care, social, housing and welfare organisations
- Oldham Council
- Your advocate, family members and/or next of kin

Identifiable Personal Information could be shared under the following circumstances:

- Safeguarding, if something you tell us raises a safeguarding concern
- You raise a specific personal issue or concern that requires addressing
- You ask us to share your personal details

As well as information collected directly from you, we also obtain or receive information from:

- Ross Care, our service provider
- CCG
- Health care, social, housing and welfare organisations
- Oldham Council
- Your advocate, family members and/or next of kin
- Members of the public, if for example, there are safeguarding concerns or complaints

Data Transfers beyond the UK

We do not transfer any of your personal information outside the UK.

Automated Decisions

All the decisions we make about you involve human intervention.

How long we keep your data

We will only keep your personal information for as long as the law specifies or where the law does not specify this, for the length of time determined by our business requirements.

As appropriate, service user files and historical information is archived for a maximum of 6 years which is agreed in the contractual arrangements.

Where can I get advice

More information on how to seek advice in order to exercise your rights, raise a concern or complain about the handling of your personal information by MioCare Group can be found in the privacy notice which can be found at https://www.miocare.co.uk/about/data_protection/