

Terms and Conditions

Job Title:	Helpline Operator / Responder (Helpline and Response Service)
Contract	Permanent
Base:	Whitney Court, Southlink Business Park, Oldham, OL4 1DB
Hours:	Part-time; either 21 hours per week or 28 hours per week (Variable shifts between 7am – 11pm)
Salary:	Grade 4; £21,748 - £24,491 per year (pro-rata) (Additional enhancement for unsociable hours may apply)
Holidays:	Annual entitlement is 24 days plus Bank Holidays. The holiday year runs 1 st April – 31 st March.
Pension:	A 6% employer pension contribution payable by the company into the company's pension scheme. This is dependent on a minimum employee contribution.
Additional Benefits	<p>Health and wellbeing</p> <ul style="list-style-type: none"> • Fit for Oldham activity programme • Employee Assistance Programme • Occupational Health • Wellbeing-focussed performance conversations • Health cash plans • Discounted gym membership <p>Flexibility</p> <ul style="list-style-type: none"> • Generous annual leave entitlement and an annual leave purchase scheme <p>Skills development</p> <ul style="list-style-type: none"> • Comprehensive induction programme • Leadership and management development <p>Reward and recognition</p> <ul style="list-style-type: none"> • Team Oldham Awards • MioCare Staff Awards <p>Financial wellbeing</p> <ul style="list-style-type: none"> • Competitive pay rates • Childcare vouchers • Paid sickness absence • Death in service payment • Independent free financial advice, including personal budgeting support <p>Staff offers</p> <ul style="list-style-type: none"> • Exclusive staff retail and leisure discount scheme • Discounted venue bookings