

#FutureFocus

A MioCare Group strategy for 2024-27, bringing together our mission, values and goals





#FutureFocus

As MioCare turned ten in October 2023 and celebrated a decade of care and support 'Made in Oldham', this also marked the drawing to a close of the 2020-23 strategic planning cycle. Our new #FutureFocus strategy sets out our goals and objectives for 2024-2027.

Our primary focus is on delivering high-quality outcomes and making effective use of our resources. At its core, MioCare is about supporting people to get the most out of life. As a Community Interest Company, any value and surpluses created are reinvested to improve services, develop and support staff and enrich the communities served.



#FutureFocus

Our mission remains the same, but having spent time engaging with people we support, our workforce and partners (through events, get togethers and surveys) we are delighted to present these new, refreshed goals and values. Please read on, and enjoy some photos from across services and from our tenth anniversary celebration, too...





Our values

#FutureFocus

Inclusive • Dedicated
Collaborative • Aspirational





Rob Jackson



Managing Director - MioCare Group

“Our values say everything about who we are and how we want to be. We want the very best for Oldham’s residents, and this #FutureFocus strategy gives us a foundation on which to build and get better.”





Our first goal

#FutureFocus

**People we support
at the heart of everything**



“ ”

Andrew

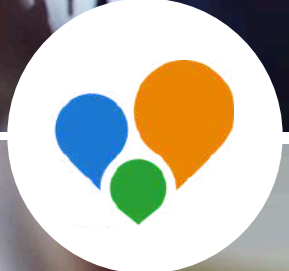
Resident in our Supported Living Service

“My family can now see that I am independent and I am free to express my feelings.

My support team believe in who I am, and have given me an opportunity to express my voice.”



MioCare
Group





Our second goal

#FutureFocus

**To have an engaged, skilled
and well-supported workforce**

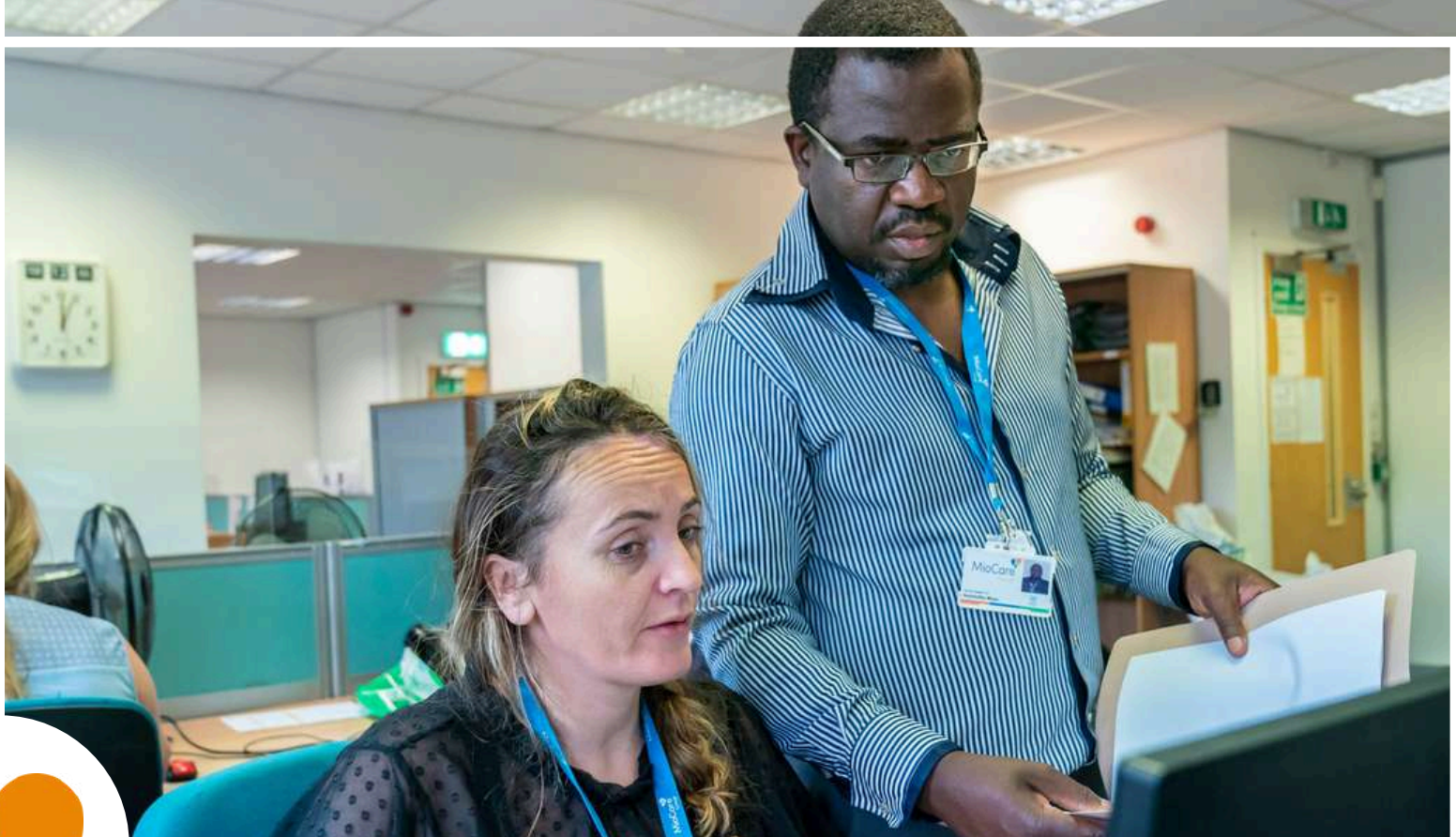


“ ” **Elle**

**Community Support Worker
and MioCare Safeguarding Champion**

**“I’m really proud to
work for the MioCare Group,
and I’m committed to supporting
and empowering people within
our Learning Disability Services
so that they can lead an active,
safe and fulfilled life.”**







Our third goal

#FutureFocus

To be an outstanding and collaborative organisation



“

”

Kay



**Assessment and Reviewing Officer
and MioCare Digital Champion**

**“We want to be the best,
which means we must keep
learning and sharing best practice.**

**That includes embracing new systems
and ways of working, so we get the
best outcomes for the people we serve.”**







Our fourth goal

#FutureFocus

Financial sustainability through growth and development



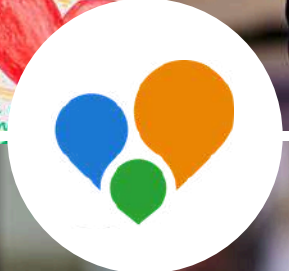
“ ”

Dorothy Delooze

Director of Care - MioCare Group

“We want to work collaboratively with the people we support and partner organisations, in order to develop the diverse range of services we provide. In the coming years we would love to reach out and support even more of Oldham’s residents.”







Our mission

#FutureFocus

**Supporting people
to get the most out of life**





#FutureFocus

We are committed to our ongoing mission of ‘supporting people to get the most out of life’. Those words resonate with everyone across the MioCare Group as well as our stakeholders in Oldham and beyond our home borough, too.

As we continue to deliver and design crucial services alongside the people we support, our new #FutureFocus strategy will help guide us and move us forward. The next and final page of this document displays the strategy on one page, and also includes more detail about our various objectives and key work. We have lots to do together!



Our 2024-27 #FutureFocus strategy on a page

Our mission: >>> Supporting people to get the most out of life

Strategic goal 1

People we support at the heart of everything

Everything we do is about you

Strategic goal 2

To have an engaged, skilled and well-supported workforce

To have the best staff

Strategic goal 3

To be an outstanding and collaborative organisation

We want to be great

Strategic goal 4

Financial sustainability through growth and development

Use our money well

Our objectives in this area

People we support are supported to live their best possible life

Work in partnership with people we support to co-produce service delivery, design and identity

Enable a culture which welcomes and seeks feedback at all levels

Ensure decision-making at every level has the involvement of people we support (from 'Delivering care to the Chair')

Our objectives in this area

Attract, recruit and retain the right people at the right time

Inspire and support people to fulfil their potential

We listen to and value our staff

Champion diversity and be more representative of our communities

Our objectives in this area

We have a learning culture that drives continuous improvement

Fully realise the opportunities and benefits of digital systems

Strengthen relationships with others to improve outcomes

We use data to drive decision-making, demonstrate impact and tell our story

Our objectives in this area

To be a financially sustainable organisation

Maximise the value of our contractual arrangements

Explore and act upon opportunities for growth

Improve our approach to environmental sustainability



Our values: >>> Inclusive >>> Dedicated >>> Collaborative >>> Aspirational